1. **OPERATIONS AND RELIABILITY:**

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| **Ref.No** | **Description** | **Priority** |
| OR1 | In home page we have various functionalities like recharge option, login, signup, Tariff, Services, Logout where the user can access all the functionalities easily. | High priority |
| OR2 | In Login and Signup page we have done authorization and validation. Once, the user has created a new connection with our Airfone network he/she will be allowed to access portal | High priority |
| OR3 | In Tariff page, we have all the plans listed under the categories namely prepaid, postpaid, broadband. so that our customers can choose the plans as per his/her desire. | High priority |
| OR4 | In Services page, we have listed about all our features, services, vision and mission, about us, no of subscribers. | High priority |
| OR5 | In User Ui page, we have listed all the details of plan , specific user details and his unique offers tailor so the user can select his desired plan and also the user have an option for asking queries | High priority |
| OR6 | Admin page- The admin page is said to have all the rights to manage all the customers. Admin is also responsible for responding with answers to all queries raised by our customers. | High priority |
| OR7 | New connection page is available where a new customer can join our network by giving some personal details. | High priority |
| OR8 | We have features like unique offers, bill history , per day data usage ,bill summary like Bill generation via email. | High priority |

1. **FUNCTIONAL REQUIREMENTS:**

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| **Ref.No** | **Description** | **Priority** |
| FR1 | Only Airfone customer can login or signup into our portal | High priority |
| FR2 | Even without login Airfone customer can recharge from home page itself for time consistency | High priority |
| FR3 | Admin will be able to view all the plans and queries | High priority |
| FR4 | Admin will be able to edit or delete plans | High priority |
| FR5 | Once the queries are solved its ticket will be closed | High priority |
| FR6 | Admin can activate, block or deactivate specific a user | High priority |
| FR7 | Bill invoice can be generated automatically by one click. | High priority |
| FR8 | Both purchase and no purchase requests invoices can be generated by one click | High priority |
| FR9 | User can be able to view his/her plan details and per day data usage | High priority |
| FR10 | Admin can generate new number when new user joined our network | High priority |
| FR11 | User can ask create queries that will be resolved by admin | High priority |
| FR12 | We have a very good sales plan of each plans with some offers. | High priority |

1. **NON-FUNCTIONAL REQUIREMENTS:**

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| **Ref.No** | **Description** | **Priority** |
| N-FR1 | Email remainders will be generated automatically and sent to all the postpaid customers 5 days before due date in 5 seconds | High priority |
| N-FR2 | Prepaid user can be recharged and given a notification message in less than 3 seconds | High priority |
| N-FR3 | Report will be generated automatically and mail will be sent to every user who request for invoice report  Bill will be automatically mailed to users in a pdf format. | High priority |
| N-FR4 | Bill will be automatically mailed to users in a pdf format.  New connection can be created in less than 3 seconds | High priority |
| N-FR5 | Unique offers are generated for each and every user | High priority |

**4. PLATFORM REQUIREMENTS:**

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| **Ref.No** | **Description** | **Priority** |
| PL1 | Windows 10 | High priority |
| PL2 | MySql Workbench 8.0 CE | High priority |
| PL3 | Python 3.8.0 | High priority |
| PL4 | Angularjs 8 | High priority |
| PL5 | Bootstrap v3.4.1 | High priority |